

INTERNAL QUALITY ASSURANCE CELL (IQAC)

Criteria II – Teaching, Learning and Evaluation

Student Satisfaction Survey Questionnaire

(2019-20)

Objective: - This questionnaire has been designed by IQAC of The Oxford College of Engineering to seek a feedback from students to upgrade the quality in technical education.

Note: -Online form with the below questions was created and circulated to all the students. A student will have to respond to all the questions with sincere efforts and thoughts.

a) Email Id: _____

b) Name of the student: _____

c) USN: _____

d) Branch: _____

e) Year: _____

1) Quality of teaching faculty.

Options: 1) ____ 2) ____ 3) ____ 4) ____

2) Course availability.

Options: 1) ____ 2) ____ 3) ____ 4) ____

3) Academic advising.

Options: 1) ____ 2) ____ 3) ____ 4) ____

4) Access to teaching faculty.

Options: 1) ____ 2) ____ 3) ____ 4) ____

5) Rating the campus.

Options: 1) ____ 2) ____ 3) ____ 4) ____

6) Class and Lab facilities.

Options: 1) ____ 2) ____ 3) ____ 4) ____

7) Library.

Options: 1) ____ 2) ____ 3) ____ 4) ____

8) Public transport.

Options: 1) ____ 2) ____ 3) ____ 4) ____

9) Parking.

Options: 1) ____ 2) _____ 3) _____ 4) _____

10) Hostel.

Options: 1) ____ 2) _____ 3) _____ 4) _____

11) Food.

Options: 1) ____ 2) _____ 3) _____ 4) _____

12) Sports and Fitness facilities.

Options: 1) ____ 2) _____ 3) _____ 4) _____

13) Career counselling and placement.

Options: 1) ____ 2) _____ 3) _____ 4) _____

14) Online classes during pandemic.

Options: 1) ____ 2) _____ 3) _____ 4) _____

15) Effectiveness of online classes.

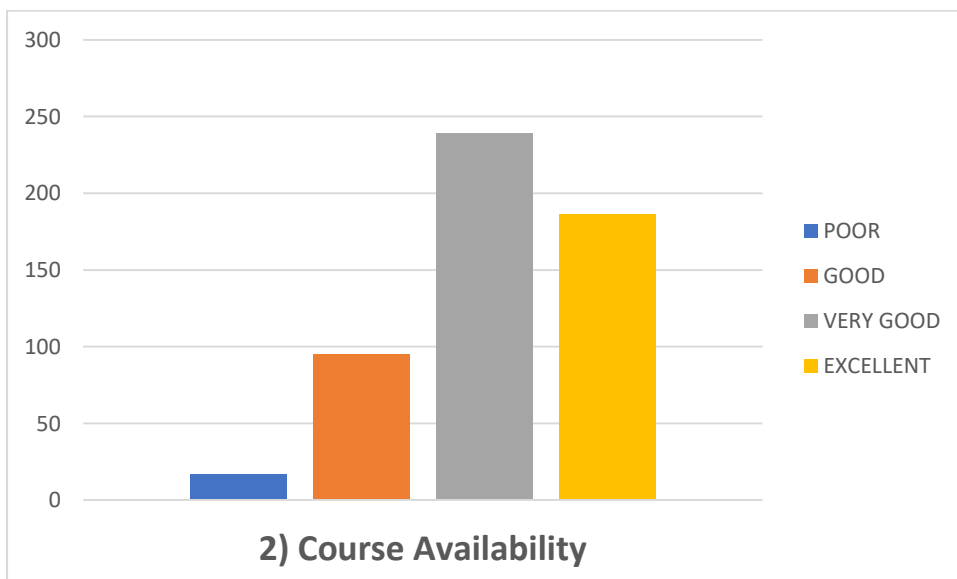
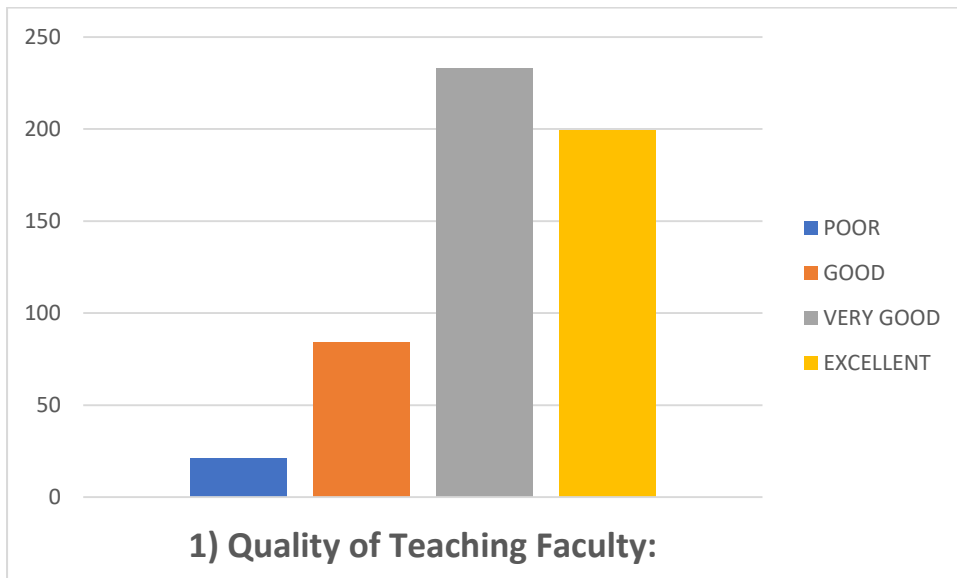
Options: 1) ____ 2) _____ 3) _____ 4) _____

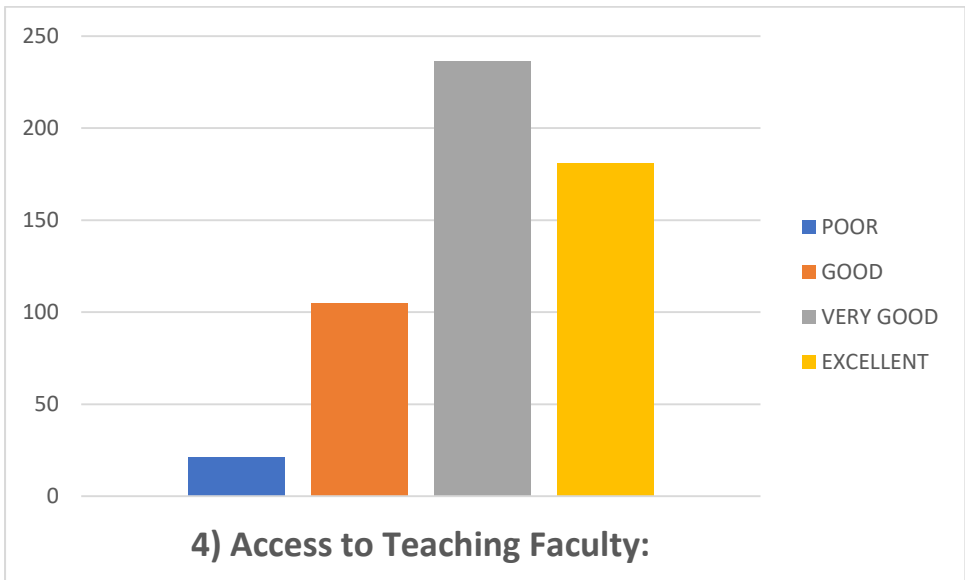
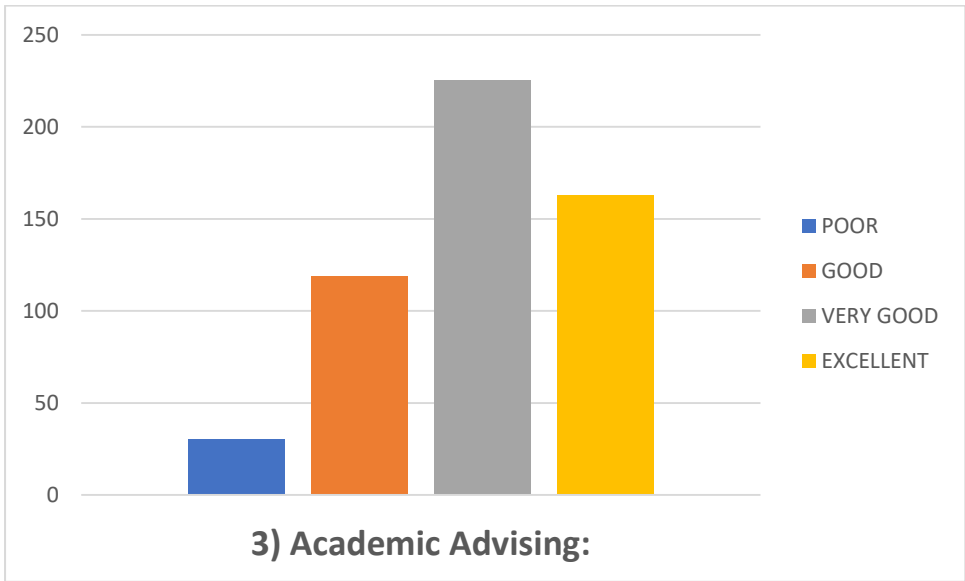
- It is necessary to attempt all the questions compulsorily.
- Each question has four responses, choose the most appropriate one.

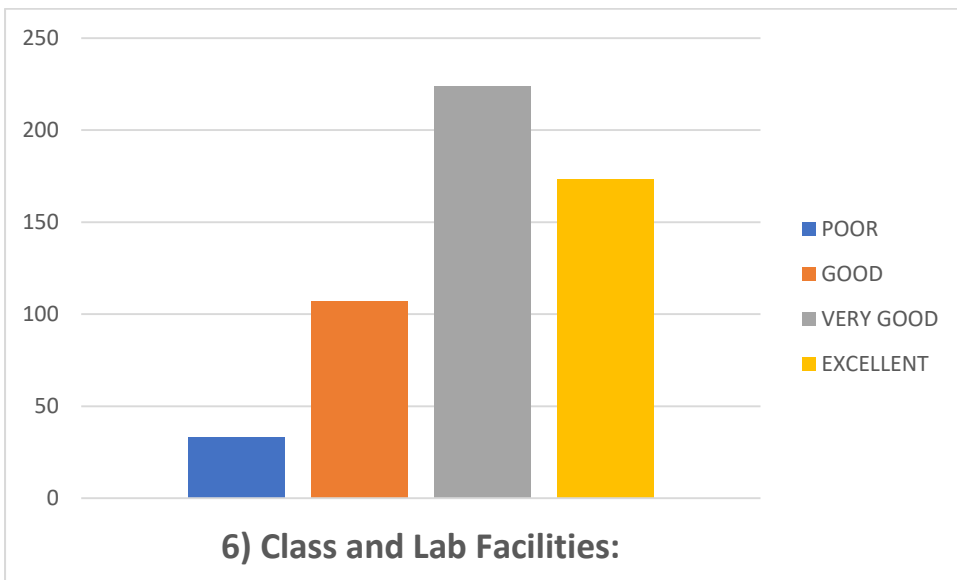
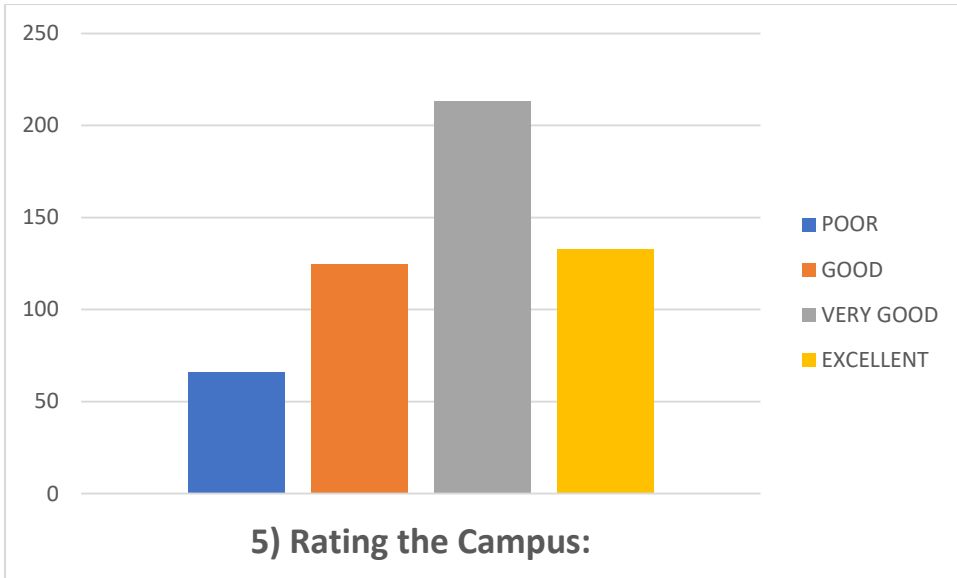
Observation on MCQ:

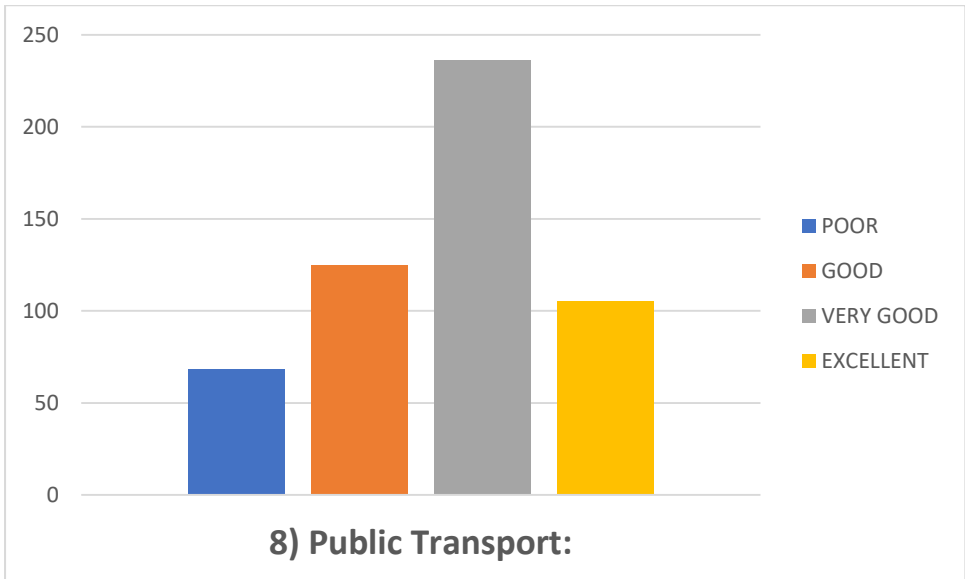
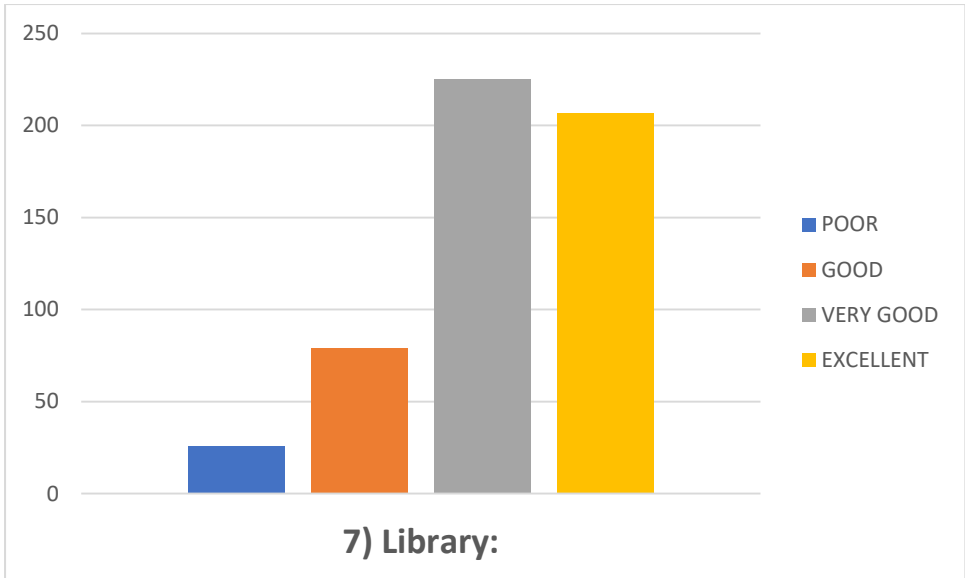
Questions	Level -1	Level -2	Level -3	Level -4
1) Quality of Teaching Faculty:(Mark only one level)	21	84	233	199
2) Course Availability:(Mark only one level)	17	95	239	186
3) Academic Advising:(Mark only one level)	30	119	225	163
4) Access to Teaching Faculty:(Mark only one level)	21	105	236	181
5) Rating the Campus:(Mark only one level)	66	125	213	133
6) Class and Lab Facilities:	33	107	224	173
7) Library:	26	79	225	207
8) Public Transport:	68	125	236	105
9) Parking:	65	106	216	150
10) Hostel:	99	139	191	108
11) Food:	91	124	202	114
12) Sports and Fitness Facilities:	163	150	155	69
13) Career Counselling and Placement:	61	155	226	97
14) Online Class During Pandemic	34	108	150	227
15) Effectiveness of Online Classes	37	102	150	230

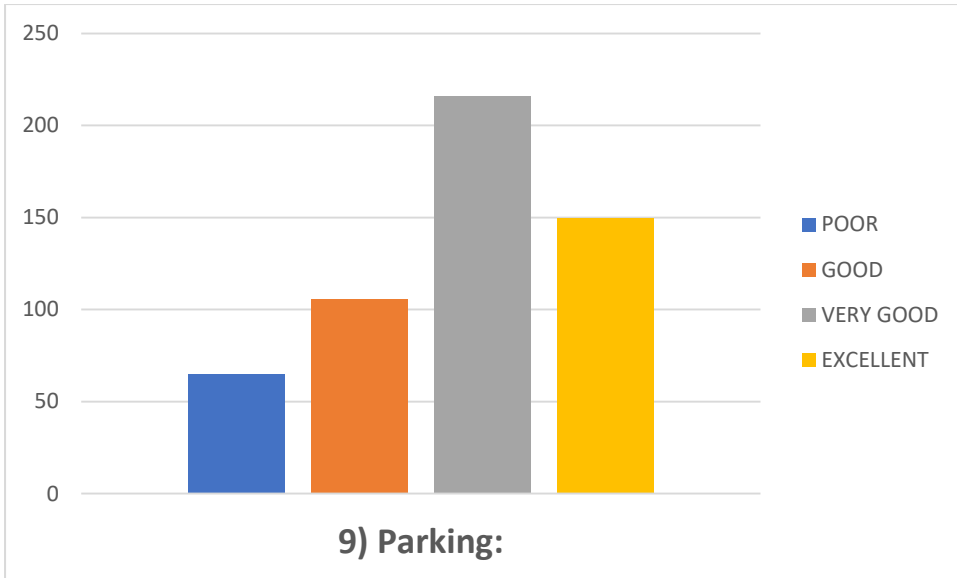
Outcome: This survey appears to be making a effort to gather feedback to improve the effectiveness of the experience for students in the institution. The result of the survey is shown in the form of bar chart below. The result analysis shows that majority of the students have highly appreciated the facilities available in the institution very positively. We also observed some comments which will help us to improve ourselves in some aspects. The result of the survey is shown in the form of bar chart below.

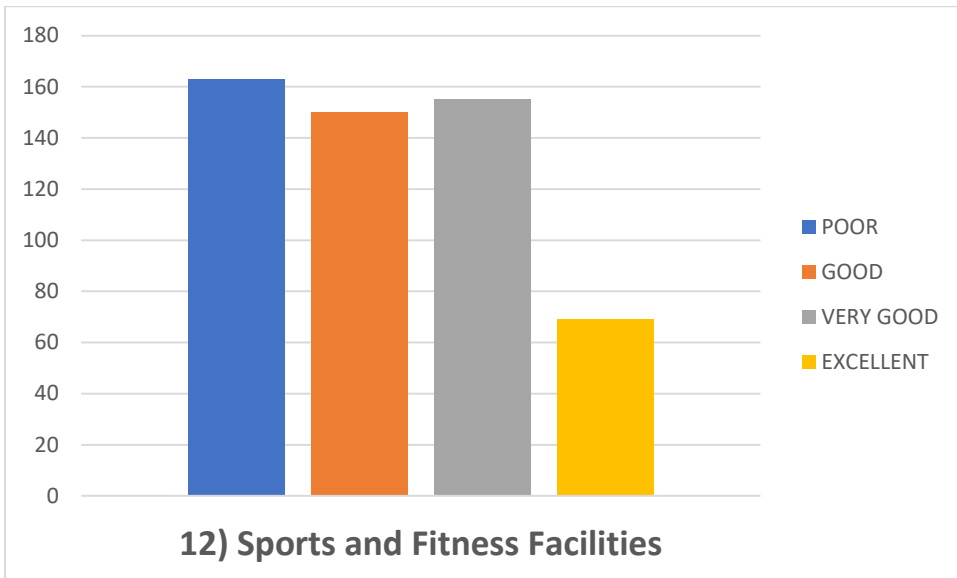
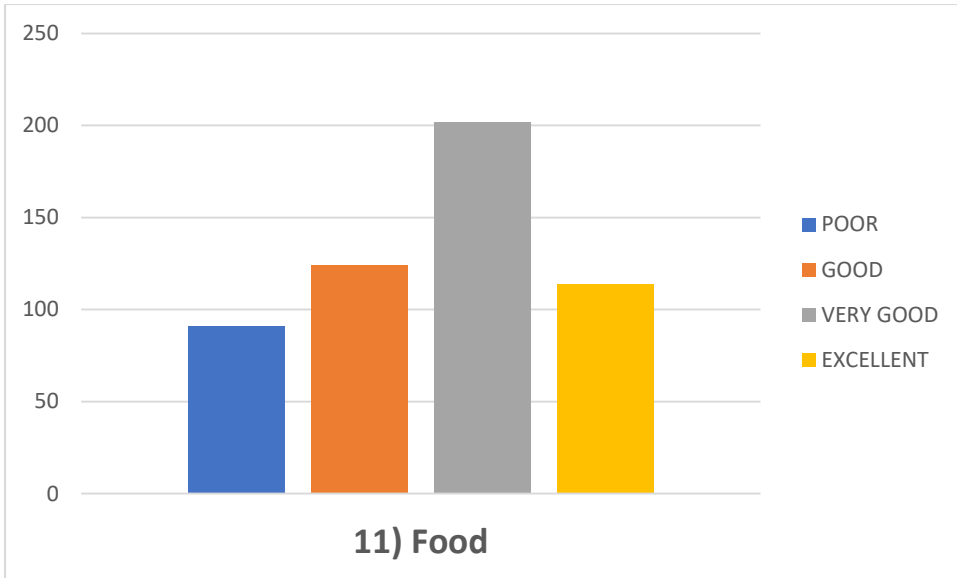


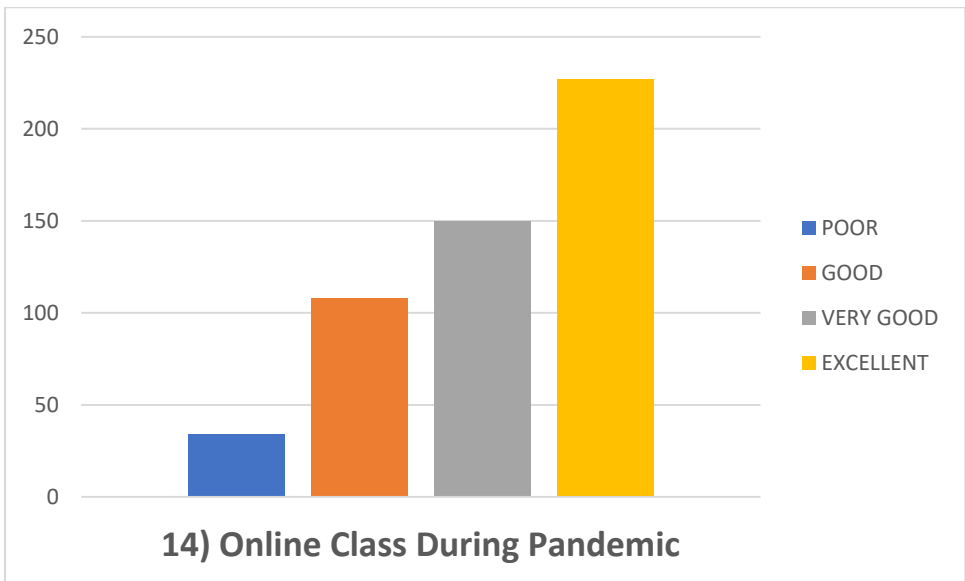
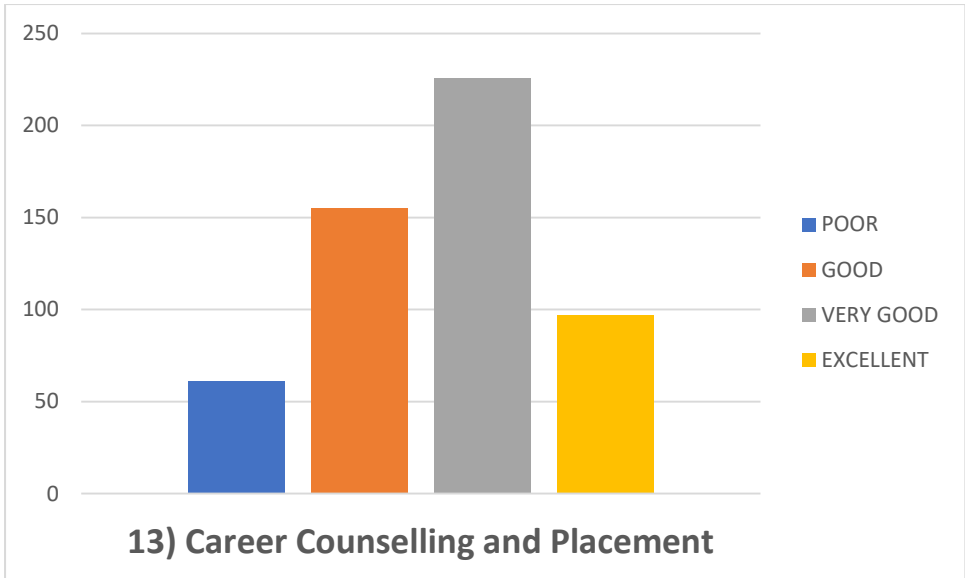


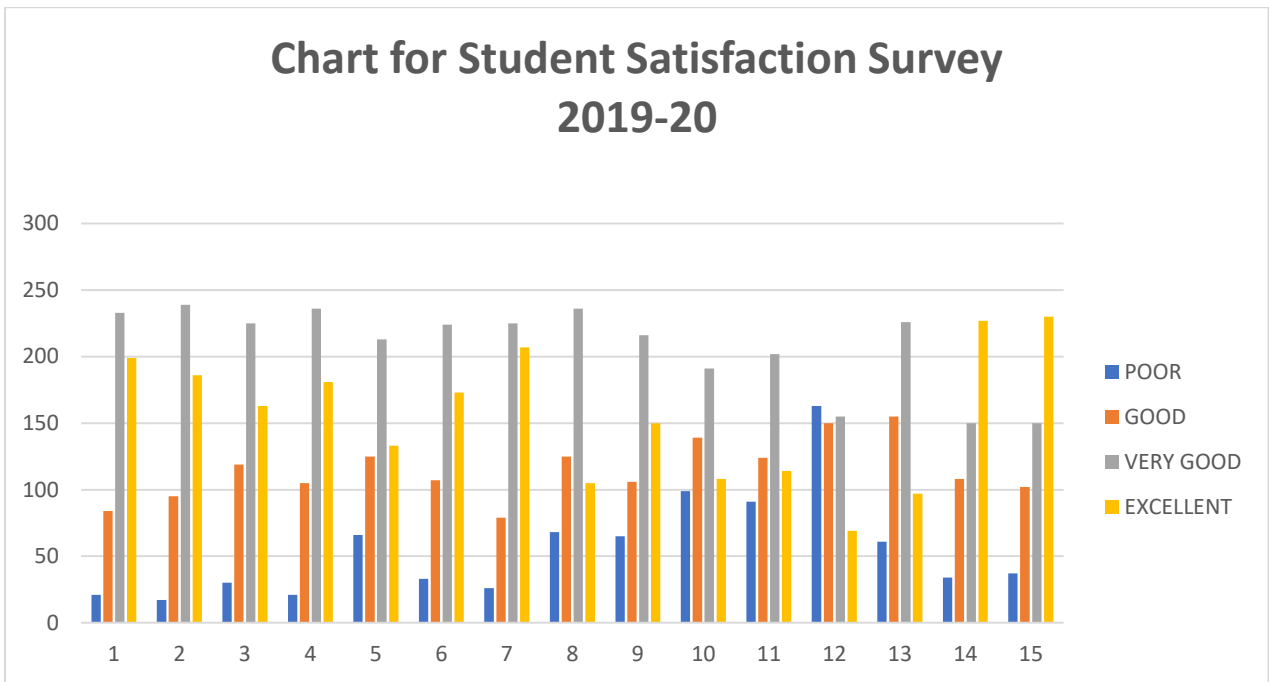
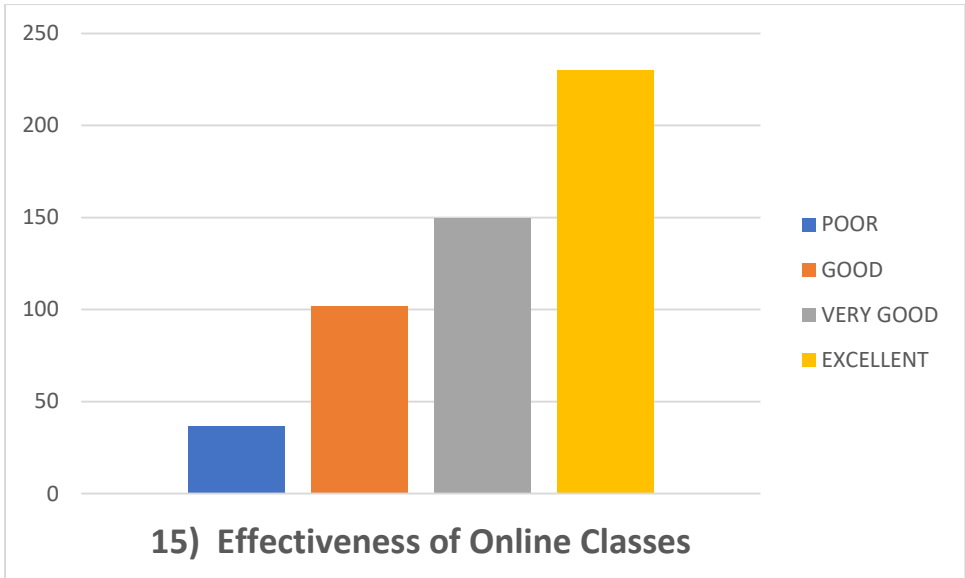












SCALE


PARAMETER

Observation on Open Ended Responses:

1. The majority of the students have given good feedback about the teaching.
2. Students have given very good feedback about the availability of the courses in the institution.
3. Students have easy access to reach the faculties to clarify their doubts.
4. Students are happy with the facilities available in the campus.
5. Students are happy with books available in the library.
6. Students are happy with the class and laboratory facilities.
7. Students gave feedback to improve the hostel facilities. This is reported to the concerned.
8. The majority of students demanded the sports ground and more sports-based activities. This is reported to the physical education department.
9. Some students demanded healthy and varieties in their food.
10. Students are happy with the campus placement facilities.
11. Students have highly appreciated the online classes conducted during the pandemic period.

Action Taken:

The analysis report is forwarded to the IQAC for further action. IQAC with its recommendation submitted to Governing Council. Governing Council recommendations/ suggestions brought to the notice of the concerned – Librarian, Canteen Person, Physical Education Department, Hostel Warden through Principal. And necessary corrections made by the concerned.



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